



Arundel & Downland Community Leisure Trust

Arundel Lido, Queen Street Arundel BN18 9JG

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RLSS Approved Training Centre at Arundel Lido

Equal Opportunities and Diversity Policy

(Version – January 2019)

Introduction

This Policy is designed for candidates who have enrolled on any course or renewal within the Approved Training Centre (ATC) at Arundel Lido.

The Policy

Arundel Lido is committed to deliver a service and range of qualifications that are fair, accessible and do not include any unnecessary barriers to entry.

Arundel Lido commits to incorporating specific and appropriate duties in respect of implementing the equal opportunities policy into job descriptions and work objectives of all staff.

Arundel Lido will provide equality training and guidance as appropriate to our staff; including staff induction training as well as further on-going courses as identified via our internal staff performance review arrangements. Trainer/Assessors are familiar with our equal opportunities and diversity policy and procedure.

Arundel Lido expects candidates to have equal access to training and assessment for qualifications irrespective of their sex, marital status, age, religion, race, nationality or ethnic origin or disability* Assessment must similarly be undertaken without discrimination.

*In the case of disability, account should be taken of the Arundel Lido ACT Special Considerations and Reasonable Adjustments Policy.

Complaints Procedure

For complaints regarding issues of inequality please refer to the Arundel Lido ATC Complaints Policy.

Where complaints relating to issues of inequality cannot be satisfactorily resolved by Arundel Lido, candidates must be made aware of their right to appeal to IQL UK via the arrangements outlined in Arundel Lido's ATC Complaints Policy.

Review arrangements

Arundel Lido will review this Policy annually and revise it as and when necessary in response to customer and learner feedback, changes in our practices, actions from the regulatory authorities or external agencies or changes in legislation.

Footnote

If you would like to feedback any views on this Policy, please contact us via one of the addresses in the heading above.